

Quality Assurance Technologist

Quality Assurance Technologists are essentially responsible for monitoring the quality, hygiene and microbiological aspects of production, auditing site systems and advising change where necessary. Working under the umbrella of the technical department, you will normally be working as part of a dedicated team.

Key responsibilities of the role will include:

- Managing the documentation of the quality systems ensuring that production is adhering to the necessary standards and certifications
- Performing quality and environmental internal audits to the required standards and certifications
- Reviewing and maintaining the HACCP system
- Conduct product complaint investigations originating from consumers or any regulatory body and communicate findings to relevant parties
- Managing the control of non-conforming product

You'll need various personal qualities in order to be successful which include:

- Influencer - have the communication and persuasion skills to ensure that quality is on the agenda of all members of the factory team and that everyone understands the importance of adhering to high standards
- Attention to detail - with a real focus on accuracy, you will ensure that all policies, procedures and documentation are precise and kept up to date
- Completer finisher – you'll adopt a logical and methodical approach and can be relied upon not to give up and to see jobs through from start to finish
- Problem-solver - tenacious and will use creativity, innovation and an analytical approach to exhaust all options until a satisfactory solution is found

Quality Assurance roles can be Monday to Friday but they tend to reflect production shifts and so can cover all days and all hours, including nights.

Depending on your qualifications your starting salary is likely to be somewhere between £18,000 and £22,000. It is quite likely that you will have a food related degree, although you may also have risen up through the ranks with lower qualifications such as A Levels or an HND.

